

LICENSE REPLACEMENT POLICY

Applied on: **ITR Restaurant POS, ITR Retail, ITR Tailoring, ITR Installment, and ITR School Management.**

- In case of theft/damage of hardware containing the software license, customer can apply for license replacement. Since all local software license are issued against specific mac address which is irreplaceable and non-applicable on different device.
- SLA clients will be charged 30% of the software's original price and non- SLA clients will be charged 50% for the license replacement.

Applied on: **ITR World POS**

- In case of theft/damage of hardware containing the software license, customer can apply for license replacement.
- SLA client can get their license replacement free of charge and non- SLA clients will be charged 50% of the software's original price.

IT RESOURCES

Postal Address:

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